

## Trustteam – Software Analyst

### Software Analyst

Trustteam, a leading IT managed services provider with 700 employees across five countries, is looking for a motivated Software Analyst to strengthen our software team in Kortrijk.

Our software department is a crucial pillar within Trustteam. Here, we develop and optimize Pulse, a fully in-house designed software solution specifically aimed at health and occupational protection services. With Pulse, we continuously strive to provide our clients with the most innovative and efficient solutions.

### What does the analyst role entail?

- You will be part of the Pulse analyst team, consisting of 8 analysts, each responsible for a specific module of the software.
- You act as a key link between the client, the development team, and the end user.
- As an expert, you are the point of contact for all questions related to your module.
- You quickly become familiar with your clients' business activities.
- You gather requirements, are responsible for analysis, and model them into functionalities.
- You validate functionalities during their actual implementation and make necessary adjustments.
- You provide adequate documentation.

### Who are we looking for?

- You have a strong IT background and are familiar with a wide range of technologies.
- You are highly interested in technical challenges and eager to keep learning.
- You have at least 3 years of professional experience in IT and are interested in a role that bridges business and development.
- You have a good understanding of business processes.
- You work in a structured manner, are highly analytical, and can set priorities.
- You can think abstractly and conceptually with the client, but also enjoy diving into details.
- You take initiative and responsibility within the team.
- You are independent, communicative, and social.
- Good command of French and English is required.

### What we offer

- A stable and challenging role in a growing, international company where you are not just a number.
- Participation in various company activities, including our friendly Friday drinks at our in-house company bar.

- An attractive salary package with numerous extra-legal benefits.

<https://www.trustteam.eu>